Quality Assurance learning framework for Safeguarding and Performance Service 2020-2021

<u>Month</u>	Quality Assurance Activity	Named worker	Purpose of Quality Assurance Activity
	Activity		
<u>April</u>	Monthly QA escalation	Safeguarding SM –	To identify themes of concern and good practice through
	- Audit	Kelda Claire	implementation of the escalation process.
	Care Plan Quality Audit	Safeguarding TM-	Following concerns raised in SCR. Audit to ascertain how/when the
		Kara Walne	category of emotional abuse is used and to evidence whether this is
			appropriate
	Observation of ROA	Safeguarding SM/TM	For observation of ROA's and CPC's to quality assure the process,
	and CP Conference	Kelda Claire,	application of SOS within the meeting, Clarity of outcomes and plans and
		Kara Walne	gaining feedback from families.
		Stuart Jones	
<u>May</u>	Monthly QA escalation	Safeguarding SM –	To identify themes of concern and good practice through
	- Audit	Kelda Claire	implementation of the escalation process.
	18 + month CP Plan	Safeguarding TM-	To identify themes, IRO tracking and challenge, use of midway review by
	Audit (Nov - April)	Kara Walne	IRO, use of escalation of concerns procedure.
	6 month (Oct – April)	Safeguarding SM –	To identify themes of concern and good practice through
	QA Alert Summary	Kelda Claire	implementation of the escalation process.
	Repeat Plan Audit	Safeguarding TM -	To identify themes , IRO Tracking and challenge, Use of Neglect toolkit,
	(Feb– April)	Stuart Jones	analysis tool for repeat plans used.
<u>June</u>	Observation of ROA	Safeguarding SM/TM	For observation of ROA's and CPC's to quality assure the process,
		Kelda Claire,	application of SOS within the meeting, Clarity of outcomes and plans and

	and CP Conference	Kara Walne	gaining feedback from families.
		Stuart Jones	
	Monthly QA escalation	Safeguarding SM –	To identify themes of concern and good practice through
	- Audit	Kelda Claire	implementation of the escalation process.
	Dip Audit – 5 day	Safeguarding TM	To ensure that IRO's are meeting the requirement to send decisions
	decisions	Stuart Jones	within 5 days of the ROA
	CIN outcome at CPC	Safeguarding SM	To quality assure decision making at CPC when the decision is CIN and to
	Audit	Kelda Claire	consider application of threshold throughout the process.
Quarter 2	Monthly QA escalation	Safeguarding SM –	To identify themes of concern and good practice through
July	- Audit	Kelda Claire	implementation of the escalation process.
	Timeliness ICPC	Safeguarding SM - Kelda Claire	To identify themes and learning for out of timescale ICPC
<u>August</u>	Repeat Plan Audit	Safeguarding TM -	To identify themes , IRO Tracking and challenge, Use of Neglect toolkit,
	(May -July)	Stuart Jones	analysis tool for repeat plans used.
	Observation of ROA	Safeguarding SM/TM	For observation of ROA's and CPC's to quality assure the process,
	and CP Conference	Kelda Claire,	application of SOS within the meeting, Clarity of outcomes and plans and
		Kara Walne	gaining feedback from families.
		Stuart Jones	
	Monthly QA escalation	Safeguarding SM –	To identify themes of concern and good practice through
	- Audit	Kelda Claire	implementation of the escalation process.
<u>September</u>	Care Plan Quality Audit	Safeguarding TM-	Following concerns raised in SCR. Audit to ascertain how/when the
		Kara Walne	category of emotional abuse is used and to evidence whether this is

			appropriate
	Audit of health within	Kelda Claire and	Health needs are clearly represented within the record. They are child
	ROA	Claire Turnbull (LAC	specific and consider early years experiences and future needs
	NOA	named nurse)	specific and consider early years experiences and ruture needs
		named naise)	
Quarter 3	Monthly QA escalation	Safeguarding SM –	To identify themes of concern and good practice through
October	- Audit	Kelda Claire	implementation of the escalation process.
<u>October</u>	Observation of ROA	Safeguarding SM/TM	For observation of ROA's and CPC's to quality assure the process,
	and CP Conference	Kelda Claire,	application of SOS within the meeting, Clarity of outcomes and plans and
	and or contenence	Kara Walne	gaining feedback from families.
		Stuart Jones	gaining recadack from farmines.
		Staartijones	
	Peer Audit	IRO's	IRO's in groups of 2 to self audit and peer audit a CP Plan and ROA
			record. – sharing good practice
<u>November</u>	Repeat Plan Audit	Safeguarding TM -	To identify themes , IRO Tracking and challenge, Use of Neglect toolkit,
	(Aug – Oct)	Stuart Jones	analysis tool for repeat plans used.
	Consorth (Ost Asset)	Cafa avandin a CNA	To identify the constraint and constitute the const
	6 month (Oct – April)	Safeguarding SM –	To identify themes of concern and good practice through
	QA Alert Summary	Kelda Claire	implementation of the escalation process.
	Monthly QA escalation	Safeguarding SM –	To identify themes of concern and good practice through
	- Audit	Kelda Claire	implementation of the escalation process.
	18 + month CP Plan	Safeguarding TM-	To identify themes, IRO tracking and challenge, use of midway review by
	Audit (April - July)	Stuart Jones	IRO, use of escalation of concerns procedure.
	Addit (April - July)	Stuart Julies	ino, use of escalation of concerns procedure.
<u>December</u>	Repeat Plan Audit (July	Safeguarding TM -	To identify themes , IRO Tracking and challenge, Use of Neglect toolkit,
	-November)	Stuart Jones	analysis tool for repeat plans used.

Audit (July - November) Audit (July - November) Audit (July - November) Audit (July - November) Audit		18 + month CP Plan	Cafaguarding TM	To identify themes IBO tracking and challenge, use of midway review by
Monthly QA escalation - Audit Dip Audit – 5 day decisions Observation of ROA and CP Conference Audit Monthly QA escalation - Audit CIN outcome at CPC Audit Thematic audit – HSB Manager – Kara Walne Thematic Audit – Pre- Birth Monthly QA escalation - Audit Safeguarding SM — Kelda Claire Kara Walne Stuart Jones To identify themes of concern and good practice through implementation of ROA's and CPC's to quality assure the process, application of SOS within the meeting, Clarity of outcomes and plans and gaining feedback from families. To identify themes of concern and good practice through implementation of the escalation process. To quality assure decision making at CPC when the decision is CIN and to consider application of threshold throughout the process. To consider from the front door that the HSB process is being applied appropriately: Is Brooks being completed and is the intervention being offered right. Is the journey of the child correct. Thematic Audit – Pre- Birth Manager – Stuart To look at the correlation of how soon and unborn ICPC is booked in and how this correlates to the likelihood of the child becoming looked after.			Safeguarding TM-	To identify themes, IRO tracking and challenge , use of midway review by
Paddit Kelda Claire implementation of the escalation process.		Audit (July - November)	Kara Walne	IRO, use of escalation of concerns procedure.
Dip Audit – 5 day decisions Safeguarding TM Stuart Jones Observation of ROA and CP Conference Audit CIN outcome at CPC Audit Thematic audit – HSB Manager – Kara Walne Stuart Jones Safeguarding SM Melad Claire Audit To ensure that IRO's are meeting the requirement to send decisions within 5 days of the ROA For observation of ROA's and CPC's to quality assure the process, application of SOS within the meeting, Clarity of outcomes and plans and gaining feedback from families. To identify themes of concern and good practice through implementation of the escalation process. To quality assure decision making at CPC when the decision is CIN and to consider application of threshold throughout the process. Thematic audit – HSB Safeguarding Manager – Kara Walne Walne To consider from the front door that the HSB process is being applied appropriately: Is Brooks being completed and is the intervention being offered right. Is the journey of the child correct. Thematic Audit – Pre-Birth To look at the correlation of how soon and unborn ICPC is booked in and how this correlates to the likelihood of the child becoming looked after.		Monthly QA escalation	Safeguarding SM –	To identify themes of concern and good practice through
Deservation of ROA and CP Conference		- Audit	Kelda Claire	implementation of the escalation process.
Observation of ROA and CP Conference And CP Conference Birth Safeguarding SM/TM Kelda Claire, Kara Walne Stuart Jones Safeguarding SM — Kelda Claire Kara Walne Stuart Jones For observation of ROA's and CPC's to quality assure the process, application of SOS within the meeting, Clarity of outcomes and plans and gaining feedback from families. To identify themes of concern and good practice through implementation of the escalation process. To quality assure decision making at CPC when the decision is CIN and to consider application of threshold throughout the process. To consider from the front door that the HSB process is being applied appropriately: Is Brooks being completed and is the intervention being offered right. Is the journey of the child correct. Thematic Audit — PreBirth Safeguarding Manager — Stuart To look at the correlation of how soon and unborn ICPC is booked in and how this correlates to the likelihood of the child becoming looked after.		Dip Audit – 5 day	Safeguarding TM	To ensure that IRO's are meeting the requirement to send decisions
Audit CIN outcome at CPC Audit		decisions	Stuart Jones	within 5 days of the ROA
Monthly QA escalation		Observation of ROA	Safeguarding SM/TM	For observation of ROA's and CPC's to quality assure the process,
Monthly QA escalation		and CP Conference	Kelda Claire,	application of SOS within the meeting, Clarity of outcomes and plans and
Quarter 4 January			Kara Walne	gaining feedback from families.
CIN outcome at CPC Safeguarding SM To quality assure decision making at CPC when the decision is CIN and to consider application of threshold throughout the process. Thematic audit - HSB Safeguarding Manager – Kara Walne Is Brooks being completed and is the intervention being offered right.			Stuart Jones	
CIN outcome at CPC Audit Kelda Claire Safeguarding SM Kelda Claire Thematic audit - HSB Manager – Kara Walne Safeguarding Manager – Stuart To consider application of threshold throughout the process is being applied appropriately: Is Brooks being completed and is the intervention being offered right. Is the journey of the child correct. To look at the correlation of how soon and unborn ICPC is booked in and how this correlates to the likelihood of the child becoming looked after.	Quarter 4	Monthly QA escalation	Safeguarding SM –	To identify themes of concern and good practice through
Audit Kelda Claire consider application of threshold throughout the process. Thematic audit - HSB Safeguarding Manager - Kara Walne Is Brooks being completed and is the intervention being offered right. Is the journey of the child correct. Thematic Audit - Pre- Birth Safeguarding Manager - Stuart To look at the correlation of how soon and unborn ICPC is booked in and how this correlates to the likelihood of the child becoming looked after.	<u>January</u>	- Audit	Kelda Claire	implementation of the escalation process.
Thematic audit - HSB Safeguarding Manager – Kara Walne To consider from the front door that the HSB process is being applied appropriately: Is Brooks being completed and is the intervention being offered right. Is the journey of the child correct. Thematic Audit – Pre- Birth Safeguarding Manager – Stuart To look at the correlation of how soon and unborn ICPC is booked in and how this correlates to the likelihood of the child becoming looked after.		CIN outcome at CPC	Safeguarding SM	To quality assure decision making at CPC when the decision is CIN and to
Manager – Kara Walne Is Brooks being completed and is the intervention being offered right. Is the journey of the child correct. Thematic Audit – Pre- Birth Safeguarding Manager – Stuart To look at the correlation of how soon and unborn ICPC is booked in and how this correlates to the likelihood of the child becoming looked after.		Audit	Kelda Claire	consider application of threshold throughout the process.
Walne Is Brooks being completed and is the intervention being offered right. Is the journey of the child correct. Thematic Audit – Pre-Birth Safeguarding Manager – Stuart Manager – Stuart Manager – Stuart Now this correlates to the likelihood of the child becoming looked after.		Thematic audit - HSB		
Is Brooks being completed and is the intervention being offered right. Is the journey of the child correct. Thematic Audit – Pre-Birth Safeguarding Manager – Stuart Manager – Stuart Is Brooks being completed and is the intervention being offered right. Is the journey of the child correct. To look at the correlation of how soon and unborn ICPC is booked in and how this correlates to the likelihood of the child becoming looked after.				appropriately:
Thematic Audit – Pre-Birth Safeguarding Manager – Stuart To look at the correlation of how soon and unborn ICPC is booked in and how this correlates to the likelihood of the child becoming looked after.			Waine	Is Brooks being completed and is the intervention being offered right.
Birth Manager – Stuart how this correlates to the likelihood of the child becoming looked after.				Is the journey of the child correct.
Birth Manager – Stuart how this correlates to the likelihood of the child becoming looked after.		Thematic Audit – Pre-	Safeguarding	To look at the correlation of how soon and unborn ICPC is booked in and
		Birth		how this correlates to the likelihood of the child becoming looked after.
			, and the second	

Fohruary	Caro Plan Quality Audit	Cafaguarding TM	Following concerns raised in SCD. Audit to assertain how/when the
<u>February</u>	Care Plan Quality Audit	Safeguarding TM-	Following concerns raised in SCR. Audit to ascertain how/when the
		Kara Walne	category of emotional abuse is used and to evidence whether this is
			appropriate
	Repeat Plan Audit	Safeguarding TM -	To identify themes , IRO Tracking and challenge, Use of Neglect toolkit,
	(Nov - Jan)	Stuart Jones	analysis tool for repeat plans used.
	Observation of ROA	Safeguarding SM/TM	For observation of ROA's and CPC's to quality assure the process,
	and CP Conference	Kelda Claire,	application of SOS within the meeting, Clarity of outcomes and plans and
		Kara Walne	gaining feedback from families.
		Stuart Jones	
	Timeliness ICPC	Safeguarding SM -	To identify themes and learning for out of timescale ICPC
		Kelda Claire	
<u>March</u>	Audit of health within	Kelda Claire and	Health needs are clearly represented within the record. They are child
	ROA	Claire Turnbull (LAC	specific and consider early years experiences and future needs
		named nurse)	, , , , , , , , , , , , , , , , , , ,
		Harrica Harsej	
	Peer Audit	IRO's	IRO's in groups of 2 to self audit and peer audit a CP Plan and ROA
			record. – sharing good practice
			record. — sharing good practice

This page is intentionally left blank